



BREACH RESPONSE & FORENSICS SECTOR: TRANSPORT AND LOGISTICS



The customer

A shipping and logistics company with 25 offices in Italy and Europe, with a turnover of € 300M. The company was already a Vodafone Cloud customer, a large part of its IT infrastructure (disaster recovery included) is located in two main Italian Vodafone data centres.

We have proposed security services previously, but the customer has always worked with other tech companies. Vodafone Business was able to step in and provide a secure, enterprise-grade solution to the customer against ransomware attacks.

The challenge

After a ransomware cyber attack compromising all its VMs, data and backups, the customer needed support with incident management and recovery activities.

Customer management has been critical because the customer needed the infrastructure recovery timeline quickly and asked for immediate information on the attack methods and related consequences.



Together we can
vodafone
business

How we helped them

The solution

The **Vodafone Business Breach Response and Forensics** service provided the customer with analytics and attack identification - enabling zero forensic identification and data exfiltration verification.

This service also included:

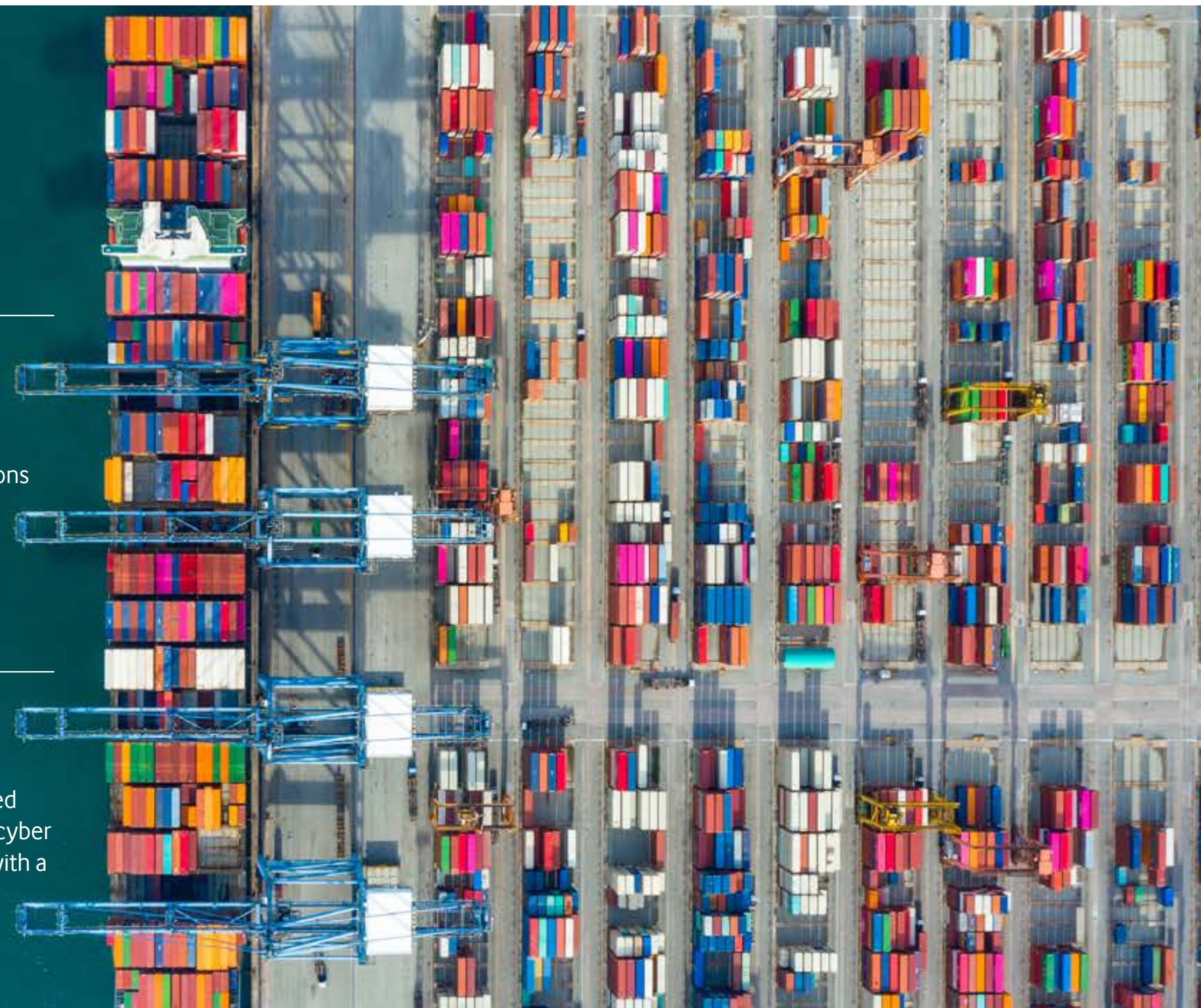
- XDR & SOCaas h24 – for attack vector detection and proactive management supported by SIEM
- Multi-factor authentication – for stronger user access protection

Deployment

Due to our expertise in networks and security, the customer knew they were in safe, expert hands. Vodafone Business security solutions are simple and easy to implement.

Benefits for the customer

Through our **Breach Response and Forensics** service, we provided the customer with a **single partner** to mitigate their ransomware cyber attacks. **Vodafone Business** is a universal trusted cloud partner, with a global cybersecurity footprint.



Why choose us?

✓ Security simplified

Single supplier for all your security needs - one bill, all in one place. Simple to implement.

✓ Proven to protect

We connect over 150 million IoT devices across 190 countries and have over 30+ years of experience in providing security services and solutions, supported by 1,300+ cybersecurity specialists.

✓ Fit for the future protection

We have deep, integrated partnerships with market-leading security specialists, continually monitoring threats in real time, 24/7.