



**Keep track of your car  
wherever you are**

Vodafone Protect & Connect



Together we can  
**Vodafone  
Automotive**

# Vodafone Protect & Connect S5 Vehicle Tracking and S7 Asset Location systems

You've invested in your pride and joy. Now, you need the peace of mind knowing that it's safe: Vodafone Protect & Connect devices monitor your vehicle so you don't have to.

With over 74,000 cars stolen and 200 vehicles stolen every day (that's one every 9 minutes) in 2020\*, protecting your vehicle might be on your mind. And, as over a third of all reported stolen cars in 2020 involved those with keyless entry systems (where thieves use relay devices to trick cars into thinking your car key is nearby), it's not a surprise that insurers may be asking you to have a tracking system installed, as a condition of providing you with policy cover.

- **74,769 car robberies (around +33% or +18,000 more than in 2019)**
- **Every day over 200 vehicles are stolen, that's one every 9 minutes**
- **4 out of 5 (81%) vehicle-related thefts happen at night**
- **72% of them happening on a weekday**
- **Over 1/3 of all reported car theft cases in 2020 involved cars with keyless entry systems**
- **24 per cent of car thefts happened as a result of keys actually being taken\***

So, here's where we can help – with our, Vodafone Protect & Connect vehicle tracking systems. If the worst does happen and it's stolen, we'll know where your car is (with pinpoint accuracy) and, our unrivalled Secure Operating Centre team will work with our vehicle protection systems and your local Police team in your local language, to recover your vehicle – so you don't have to worry.

## We're a trusted brand

You can be assured, major global brands trust Vodafone Automotive and its products. These include Aston Martin, Audi, Bentley, Ferrari, Infiniti, Lamborghini, Maserati, Mercedes-Benz Truck, Nissan, Porsche, Renault, Seat, Škoda, Tesla, Volkswagen passenger cars and Volkswagen commercial vehicles.

## Thatcham accredited and recognised by insurers

Vodafone Protect & Connect S5 Vehicle Tracking and S7 Asset Location systems are Thatcham accredited and recognised by the majority of leading insurers. You may qualify for a discount on your insurance premium.

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## Get in touch with our team

### Vodafone Automotive Customer Services

(Monday-Friday 9am-5pm)

**0333 222 0003 or  
+44 (0)1282 473 732**

### Vodafone Automotive 24/7 Stolen Vehicle Helpline

**0333 222 0799 or  
+44 (0)1282 473 799**

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**Countries covered by Vodafone Protect & Connect S5 and S7:** Albania, Andorra, Austria, Belgium, Bosnia, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malaysia, Malta, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom, Vatican City.

\*Office of National Statistics

# Take a look at our product range

## Vodafone Protect & Connect S5

You'll find a range of features and benefits to protect your vehicle with our Vodafone Protect & Connect S5, and extra protection with Vodafone & Protect S5 Plus - see more on this below:



### Automatic Driver Recognition (ADR)<sup>†</sup>

Alerts Vodafone Automotive immediately if your vehicle is stolen, even if the thief has your keys



### Pinpoint GPS Tracking

Accurate to within 10 metres



### European Coverage as Standard

Local language Police liaison and recovery across over 40 countries



### Insurance Approved

Approved by major insurers



### Tow-Away Alert

Triggered when motion is detected with the ignition switched off



### Theft History

In the event of a theft, our minute by minute theft tracking helps the Police secure convictions



### International GSM Coverage

Roaming SIM card gives coverage across more than 180 countries



### Tamper Alert

Activated when the system battery is disconnected or discharged, or when the system wiring is cut



### System Health Check

Regular automatic self diagnostic check



### Special Modes

Activate Garage Mode or Transport Mode at the click of a button

**If your car is stolen without the ADR card being present**, an alert will be sent to Vodafone Automotive's Secure Operating Centre. An advisor will then attempt to contact you on the number you will have supplied at time of registration.

## Vodafone Protect & Connect S5 Plus

Our Vodafone Protect & Connect S5 includes all the features and benefits you can see above. You'll also benefit from our Manual Engine Start Inhibit feature.



### Manual Engine Start Inhibit

Activated by our Secure Operating Centre with Police authorisation, to prevent the engine from being restarted

## Vodafone Protect & Connect S7

The S7 offers stolen asset location with pan-European Coverage as standard, pin-point GPS tracking to within 10 metres, tow-away alert, tamper alert and all the features of the My Connected Car App.

**Installing your Protect & Connect device for insurance compliance?** Always check with your insurer, which device is required to comply with your insurance policy. You can also connect Vodafone Protect & Connect devices to our 4615P ADR Alarm - offering even greater levels of security and peace of mind.

# My Connected Car, phone and web app

With My Connected Car, you can access and manage, a number of your vehicle security and safety functions remotely. My Connected Car provides easy access to vehicle information such as real-time vehicle location, directions to the vehicle and geofence ability.

## How to access My Connected Car

**1** Fill out and sign a registration form and send to our dedicated Vodafone Automotive customer service team

**2** Install a Vodafone Automotive stolen vehicle tracking device

**3** Receive a text with login details

**4** Download the 'My Connected Car' app, available on Android & IOS, and sign in using the login details provided

Download the 'My Connected Car' app from the app store on IOS and Android now for a free demo.



### Live vehicle location

Including satellite Google Maps viewing



### Trip reports

See your latest and historical journeys including distance travelled as well as average and maximum speed



### Car finder route (driving and walking)

Can't remember where you parked? Car finder shows you the quickest way to get back to your vehicle



### Geofence

Set a geofence zone and receive an in-app notification if vehicle enters or leaves that area



### Special modes

Simply activate Garage Mode or Transport Mode without the need to contact our Customer Services



### Speed alert

Set a specific speed limit and receive an in-app notification if you exceed that limit



### SOS button

Direct to the Vodafone Automotive Secure Operating Centre



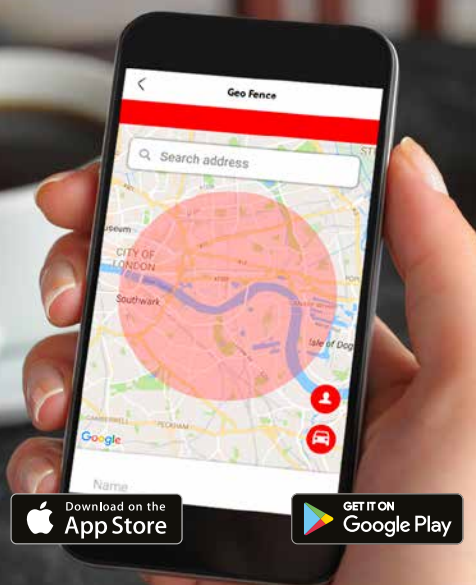
### Multiple vehicles

Up to 10 vehicles available in one account



### Self-diagnosis

Perform your own system health check



# Important information

## Automatic Driver Recognition (ADR)<sup>†</sup>

When the internal battery nears the end of its working life, you will receive an SMS advising you to replace it. The battery should be replaced with a standard battery - type CR2032 - which can be purchased from most high street outlets.

## Storing your ADR card

For maximum security, Vodafone Automotive recommend that your car keys and ADR card are kept separately when your vehicle is not in use.

## False alerts

To avoid unnecessary alerts, call Vodafone Automotive 24/7 Stolen Vehicle Helpline to inform them of any potential false alarm. With your consent, the Secure Operating Centre will set one of the following modes:

- **Transport Mode:** This mode inhibits the alerts that would be generated by unexpected movement of the car whilst the ignition is switched off. For example, if the car were to be transported.
- **Garage Mode:** This mode inhibits the alerts that would be generated by unexpected tampering with the car. For example, if the car were being serviced; the battery being disconnected; or dealer device maintenance is required.

Alternatively, simply activate Transport or Garage Mode using the My Connected Car app, without the need to contact our Customer Services. Please note that excessive false alerts may result in a charge.

<sup>†</sup> Applicable to the Protect & Connect S5 range only.



## Get in touch

### Sales and after-sales care

**Vodafone Automotive Customer Services**  
(Monday-Friday 9am-5pm)

**Vodafone Automotive 24/7 Stolen Vehicle Helpline**

**Contact your local Vodafone Automotive UK  
supplier or installer**

**0333 222 0003 or +44 (0)1282 473 732**

**0333 222 0799 or +44 (0)1282 473 799**

Vodafone Automotive UK Limited  
Shuttleworth House, 21 Bridgewater Close, Network 65 Business Park,  
Hapton, Burnley, Lancashire, BB11 5TE, United Kingdom  
Tel. +44 (0)1282 473 732  
customer-care-uk.telematics@vodafone.com

[vodafone.com/business/iot/automotive-uk](https://vodafone.com/business/iot/automotive-uk)



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