

Certificate of Approval

This is to certify that the Management System of:

Vodafone Group Services Limited

Vodafone House, The Connection, Newbury, RG14 2FN, United Kingdom

has been approved by Lloyd's Register to the following standards:

ISO/IEC 27001:2013

Approval number(s): ISO/IEC 27001 – 0044028

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

Information Security Management System of Vodafone Group functions covering: The Provision, Maintenance and Operations for Cyber Defence, Data Centres, Network, Infrastructure and Application services for Local Markets and Vodafone Business; Office IT services, Shared Service Centres and relevant Business Processes. Vodafone Business services includes International Network Connectivity, Unified Communications, Internet of Things, Cloud & Hosting and Customer Service Desks. This is in accordance with Statement of Applicability version 18.n



David Derrick

Area Operations Manager UK & Ireland

Issued by: Lloyd's Register Quality Assurance Limited



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Certificate Schedule

Location	Activities
Vodafone House, The Connection, Newbury, RG14 2FN, United Kingdom	ISO/IEC 27001:2013 Information Security Management System of Vodafone Group functions covering: The Provision, Maintenance and Operations for Cyber Defence, Data Centres, Network, Infrastructure and Application services for Local Markets and Vodafone Business; Office IT services, Shared Service Centres and relevant Business Processes. Vodafone Business services includes International Network Connectivity, Unified Communications, Internet of Things, Cloud & Hosting and Customer Service Desks.
Vodafone Group Services Limited Unit 2, Gemini, Hamilton Close, Basingstoke, RG21 6YT, United Kingdom	ISO/IEC 27001:2013 Data Centre, Infrastructure, Application and Network services for Local Markets and Group Business.
Vodafone Group Services Limited Plaza 4, Riverbank Way, Great West Road, Brentford, TW8 9RE, United Kingdom	ISO/IEC 27001:2013 Cyber Defence Operations for Group Functions, Local Markets and Group Business.
Vodafone Limited 1-2 Berkeley Square, 99 Berkeley Street, Glasgow, G3 7HR, United Kingdom	ISO/IEC 27001:2013 Global Enterprise customer services, monitoring and customer service desk.
Andrew House Newbury Business Park, 3200, London Road, Newbury, Hampshire, RG14 2PQ, United Kingdom	ISO/IEC 27001:2013 Data Centre, Infrastructure, Application and Network services for Local Markets and Group Business.
Vodafone Limited Atlas House, Atlas Business Park, Simonsway, Wythenshawe, Manchester, M22 5RR, United Kingdom	ISO/IEC 27001:2013 Global Enterprise customer services, monitoring and customer service desk.



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<p>Vodafone Group Services Limited Melbourne Street, The White House, Leeds, LS2 7PS, United Kingdom</p>	<p>ISO/IEC 27001:2013 Information Security Management System of Vodafone Group functions covering: The Provision, Maintenance and Operations for Cyber Defence, Data Centres, Network, Infrastructure and Application services for Local Markets and Vodafone Business; Office IT services, Shared Service Centres and relevant Business Processes. Vodafone Business services includes International Network Connectivity, Unified Communications, Internet of Things, Cloud & Hosting and Customer Service Desks. This is in accordance with Statement of Applicability version 18.n</p>
<p>Vodafone Shared Services Egypt Horizon Building, 65/3G Central Spine, 6th of October City, PO BOX 12573, Cairo, Egypt</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT services, System Operations, Global Enterprise customer service desk, office location and related shared services centre activities.</p>
<p>Vodafone Shared Services Egypt Smart Village Offices 2-3, Vodafone Building, Desert Road KM 28, Cairo, Egypt</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT services, System Operations, office location and related shared services centre activities.</p>
<p>Vodafone Shared Services Egypt MCCP 48. nasr ST. New Maadi, PO Box 12573, Cairo, Egypt</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT services, System Operations, office location and related shared services centre activities.</p>
<p>Vodafone Group Services GmbH Rehhecke 50, 40885 Ratingen, Germany</p>	<p>ISO/IEC 27001:2013 Data Centre, Infrastructure, Application and Network services for Local Markets and Group Business.</p>



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<p>Vodafone Shared Services Europe Area Corner/ Kerepesi Tower, Hungária, Körút 40-44, 1087 Budapest, Hungary</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT services, System Operations, Global Enterprise customer service desk, office location and related shared services centre activities.</p>
<p>Vodafone India Services Pvt. Ltd. (VISPL) Vodafone House, Corporate Road, Off SG Highway, Prahlad, Nagar, Ahmedabad, 380051, Gujarat, India</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT services, System Operations, office location and related shared services centre activities.</p>
<p>Vodafone Global Services Pvt. Ltd (VISPL) BDC1, Global Technology Park, Maple Tree, Marathahalli Outer Ring Road, Devarabeesanahalli Village, Varther Hobli, Bangalore, 560103, India</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT services, System Operations, office location and related shared services centre activities.</p>
<p>Vodafone Global Services Pvt. Ltd (VISPL) Mantri, Nagar Road, Lohegaon, Pune, 411014, India</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT services, System Operations, office location and related shared services centre activities.</p>
<p>Vodafone India Service Pvt, Ltd. (VISPL) EON Free Zone, IT & ITES/ Special Economic Zone, MIDC Kharadi, Pune, Maharashtra, 411014, India</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT services, System Operations, Global Enterprise customer service desk, office location and related shared services centre activities.</p>



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Vodafone Global Services Pvt. Ltd. Prestige Tech Park, Sarjapur, Marathahalli, Outer Ring Road, Bangalore, 560103, India	ISO/IEC 27001:2013 Information Security Management System of Vodafone Group functions covering: The Provision, Maintenance and Operations for Cyber Defence, Data Centres, Network, Infrastructure and Application services for Local Markets and Vodafone Business; Office IT services, Shared Service Centres and relevant Business Processes. Vodafone Business services includes International Network Connectivity, Unified Communications, Internet of Things, Cloud & Hosting and Customer Service Desks. This is in accordance with Statement of Applicability version 18.n
Vodafone Group Services Ireland Limited Clonsaugh Technology and Business Park, 17 Dublin, Ireland	ISO/IEC 27001:2013 Data Centre, Infrastructure, Application and Network services for Local Markets and Group Business.
Vodafone Servizi e tecnologie S.r.l. Via Monzoro, 101/3/5, 20010 Cornaredo-Milan, Italy	ISO/IEC 27001:2013 Data Centre, Infrastructure, Application and Network services for Local Markets and Group Business.
Vodafone Servizi e Tecnologie S.r.l. Via Bisceglie 73, 20100 Milano, Italy	ISO/IEC 27001:2013 Data Centre, Infrastructure, Application and Network services for Local Markets and Group Business.
Vodafone Servizi e Tecnologie S.r.l. Via Kuliscioff 34, 20152 Milano, Italy	ISO/IEC 27001:2013 Data Centre, Infrastructure, Application and Network services for Local Markets and Group Business.
Vodafone Servizi e Tecnologie S.r.l. Via Bensi 2-5, 20152 Milano, Italy	ISO/IEC 27001:2013 Data Centre, Infrastructure, Application and Network services for Local Markets and Group Business.
Vodafone Portugal Avenida D. João II, 36, Parque das Nações Lisboa, Portugal	ISO/IEC 27001:2013 International Network Services for local markets (ANOC) including office location and related corporate activities



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<p>Vodafone Shared Services Europe Avrig Street, No 3-5, District 2 Bucharest, Romania</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT services, System Operations, office location and related shared services centre activities.</p>
<p>Vodafone Shared Services Europe City Office, Oltenitei Street #2, District 4 Bucharest, Romania</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT Services, System Operations, office location and related shared services centre activities.</p>
<p>Vodafone Shared Services Europe Globalworth Tower, 201 Barbu Văcărescu Street Bucharest, Romania</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions, Local Markets and Vodafone Global Enterprise. Including the security of Office IT services, System Operations, office location and related shared services centre activities.</p>
<p>Vodafone Shared Services Europe Șoseaua București Nord 2A, Voluntari 077190 Bucharest, Romania</p>	<p>ISO/IEC 27001:2013 Shared Service Centre performing activities for Group Functions and Local Markets. Including International Network Services (DNOC), office location and related shared services centre activities.</p>
<p>Vodafone Madrid Data Centre/SPE Vodafone d/ Palier, 48-50-Polfgono, Industrial Ciudad del Automóvil Leganés, Spain</p>	<p>ISO/IEC 27001:2013 Data Centre, Infrastructure, Application and Network Operations for Internet of Things and Unified Communications.</p>



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